

Cana Elite free IBDP and IBMYP Trial Lesson

Terms and Conditions

1. A free trial lesson means a trial lesson on the IBDP/IBMYP curriculum.
2. To be entitled to a free trial lesson, students shall present the “Free Trial Lesson sticker” (the sticker on the plastic cover of the study guide) and official receipt from the bookstore to Cana administrative staff in an email/fax when they make the booking as well as on the day of the class. Only new students are entitled to the free trial lesson. (“New students” mean students who are not registered in the Cana database). Cana reserves the right to decide whether or not a free trial lesson would be provided to a student.
3. Students who have the coupon should contact Cana administrator to arrange for a free trial lesson. Upon receiving the student registration form, Cana administrator will propose a date and time of the trial lesson.
4. Free trial lesson can be carried out in the form of group tuition, or individual tuition. Cana has the right to decide the form of the class.
5. Cana reserves the right on the decision of tutor assignment.
6. Upon special circumstances (e.g. peak season), free trial lesson might not be arranged.
7. Once the lesson date and time has been arranged and students need to change the date and/or time, students shall inform Cana administrator 72 hours prior to the start of the lesson. If students are absent because of illness, a doctor certificate shall be provided to our administrator and we shall arrange a free make-up lesson for the student.
8. Students are not allowed to transfer their booking to another student without Cana’s prior written approval.
9. When any trial lesson is cancelled by Cana (e.g. typhoon or rainstorm warning/ teacher sickness), a makeup lesson might be arranged depending on availability.